

Project: Roomeo — A Roommate Conflict & Organization App

Test Type: Unmoderated, quantitative usability test

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[Prototype Link](#)

Introduction:

Hi, thank you for participating in this Roomeo usability test. Roomeo is a roommate management app designed to help roommates organize chores, split bills, and communicate effectively. The purpose of this session is to understand how easy or difficult it is for users to complete key tasks in the app. This is an unmoderated test, meaning you'll go through the test independently without assistance. You will be given goals to accomplish and my goal is to develop an application that makes it as easy as possible. Please think aloud as you complete each task, share what you're thinking, noticing, or finding confusing. There are no right or wrong answers as we are testing the design, not you. By continuing, you consent to share your feedback and screen recording for research purposes. The session should take about 10-15 minutes, and thank you again for helping us improve Roomeo.

Questions:

1. What is your age range?
 - a. Under 18
 - b. 18-24
 - c. 25-34
 - d. 35-44
 - e. 45+
2. What is your current living situation?
 - a. Live alone
 - b. Live with roommates
 - c. Live with family
3. Have you ever used an app to manage chores, bills, or communication with roommates (e.g. google sheets, OurGroceries, etc)
 - a. Yes
 - i. If yes please list them: _____
 - b. No
4. On average, how often do conflicts or miscommunications happen in your shared living space?
 - a. Rarely
 - b. Sometimes
 - c. Often
5. What is the hardest part of living with roommates? (short answer)

Scenario:

You and your roommates just moved into a new apartment. You've decided to use Roomeo to help you organize your living space, assign responsibilities. And communicate about any shared issues.

Task 1:

Goal: Ensure all roommates know what they owe for rent and utilities

Task Description: Use Roomeo to log in and navigate to the payment tab and figure out how much that user specifically has to pay for a given month.

Quantitative Question:

1. On a scale of 1-5, how easy was it to complete this task?
2. How confident are you you will pay rent on time with this given information, and time sensitive notifications?
3. How long did it take you to complete this task?

Current Difficulty: Difficult

Projected Difficulty: Easy

Task 2:

Goal: Check off the chore, dishes as you have just completed it.

Task Description: Navigates to the chore tab and marks off dishes as it has been completed in their apartment.

Quantitative Questions:

1. On a scale of 1-5, how easy was it to complete this task?
2. Does the app show clearly what chores are not done, and who needs to do them?
3. How long did it take you to mark down your completed chore?

Task 3:

Goal: to add chores to the chore wheel

Task Description: Go to customize in the chore wheel section and attempt to add a new chore into it.

Quantitative Questions:

1. On a scale of 1-5, how easy was it to complete this task?
2. Would a bank at the bottom of usual chores that the user could quickly add (mopping, clean fridge, etc) be helpful or overcrowded?
3. How long did it take you to complete your chore?

Wrap up Questions:

1. Overall, how easy was it to use Roomeo to manage roommate tasks?
2. Which feature felt most useful to you?
3. Were there any features that felt confusing or unnecessary?
4. How would you rate the app's visual design and layout? (1-5)
5. Would you recommend Roomeo to a friend who lives with roommates? (yes/no)
6. Please describe one or more things you would improve about Roomeo.
7. Please describe one or more things you would add to Roomeo.
8. Any final comments or feedback?