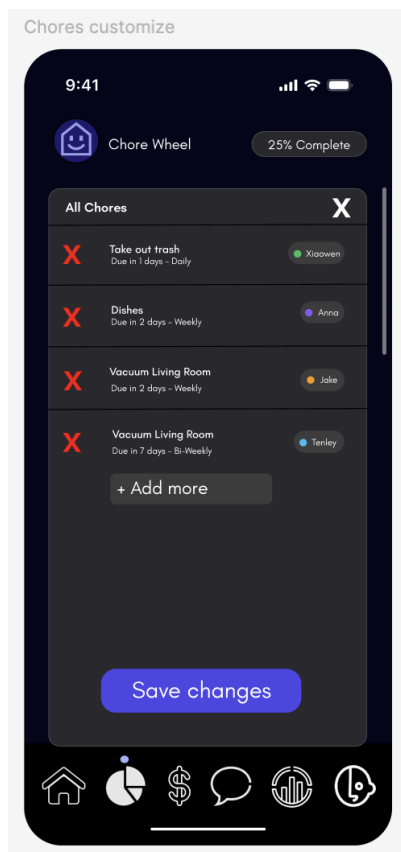


Prototype Link:

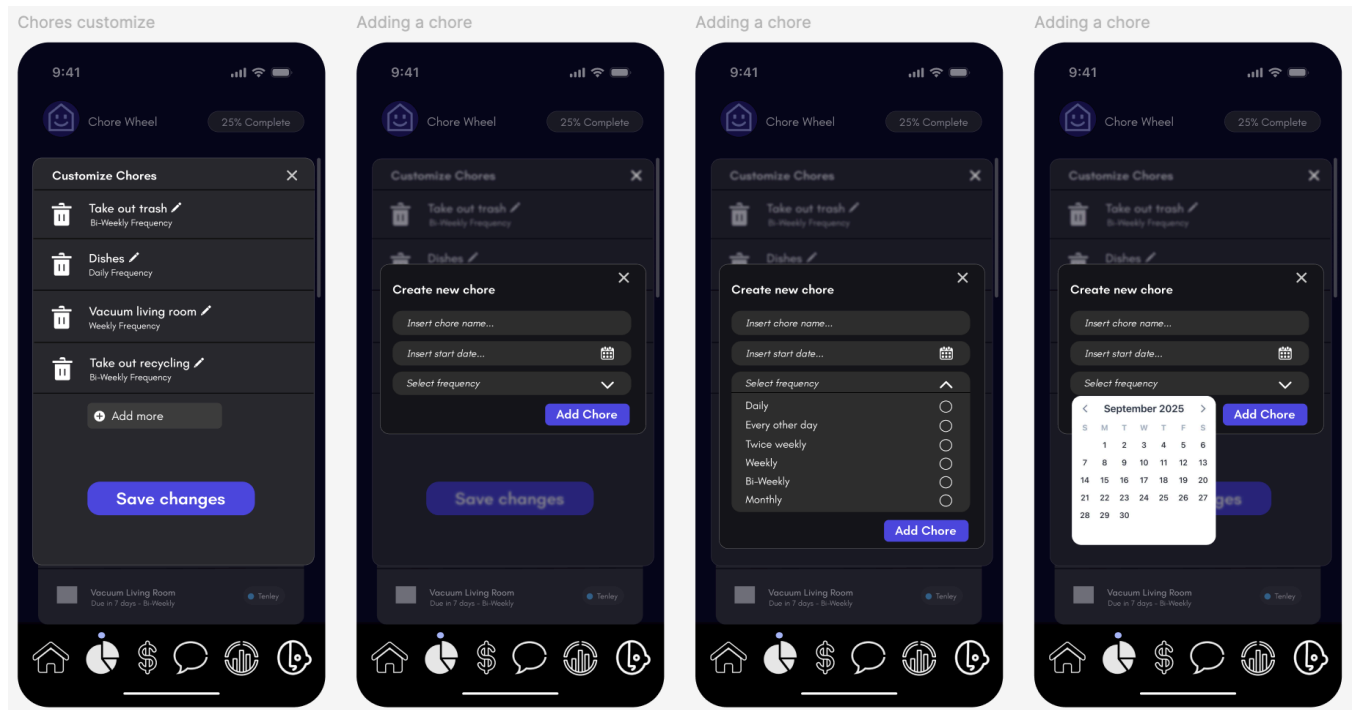
<https://www.figma.com/design/RgGhoXK4hqOtHtwq341Hmi/Roomeo?node-id=0-1&t=IKwPG2Luzg1Bhk4s-1>

- **Issue #1:** One of our biggest problems was that when users clicked “Add Chores,” nothing happened because the prototype was only a Figma mock-up.
  - **Solution:** To solve this, we added a pop-up that allows users to actually “add” a chore, making the interaction functional and giving the click a meaningful response in our prototype. We also added a frequency feature, along with a start date field that uses a calendar selector so users can schedule tasks more accurately. We updated the “X” and delete icons as well, since that was a frequent point of confusion during usability testing. Below is the screenshot of the old page vs. the new pages.

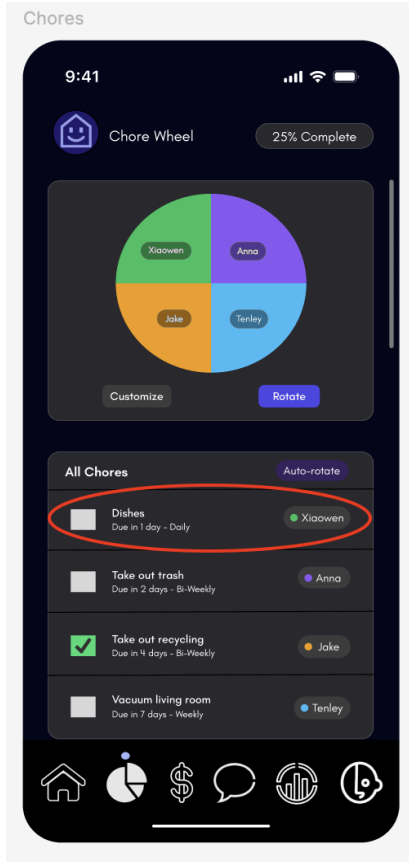
Old:



New:

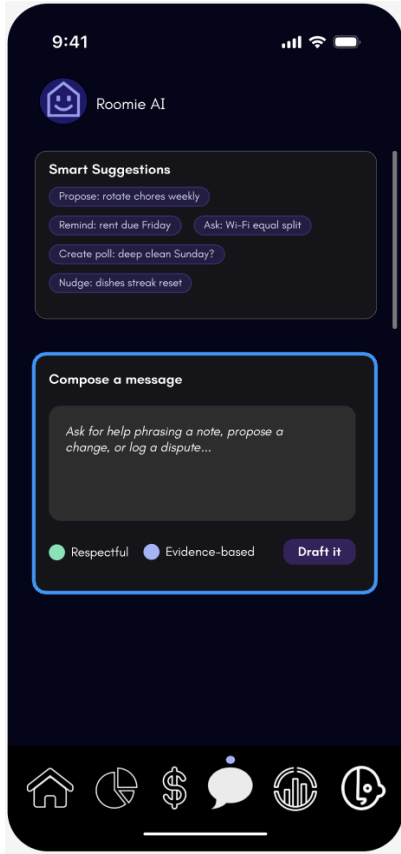


- **Issue #2:** Although this issue was small, another problem we encountered was that when users tried to check off completed chores, only the checkbox itself was clickable. This caused difficulties for many participants during testing. We noticed this in two consecutive moderated tests, and unmoderated testers struggled with it as well.
  - **Solution:** To fix the issue, we made the entire chore row clickable rather than just the checkbox. A screenshot below shows the change we made. Now the entire red circle is clickable, whereas previously only the light grey boxes were.



- **Issue #3:** Another issue we found was with the AI messaging feature. The page looked complete, but it was not actually interactive. During testing, users pointed out that the suggested prompts did not lead anywhere and that the empty space on the page made the feature feel unfinished. Several participants mentioned that they expected to see a drafted message appear somewhere after clicking a prompt, but nothing happened.
  - **Solution:** To fix this, we added a draft message box so users can clearly see the message that is generated. This made the page functional and also helped fill the empty space that one of our testers had commented on. We also created a simple scenario where users can click one of the suggested prompts and see a drafted message appear. They can adjust the tone of this message to respectful or evidence based (the default is neutral), and they now have the option to copy the message as well. A screenshot of the updated page(s) is shown below (there's many pages, I'll provide the main ones).

Old:



New:

